

# SATO App Storage

Do you face these challenges in your operations?

- Cannot ensure that all printers on-site are using the latest label data
- Go through the trouble of re-installing data when printers break down
- Want to manage data centrally but too costly to build/maintain the necessary systems



Enjoy peace of mind and efficiency with up-to-date data anytime, anywhere

Cloud-Based Data Management Service **SATO App Storage**

Solve customer challenges with managing label printing applications to achieve higher productivity

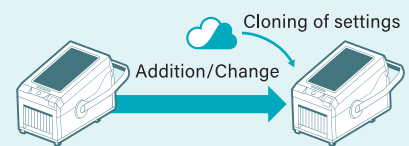
## 6 SATO App Storage features

**1** Keep label data accurate for printing

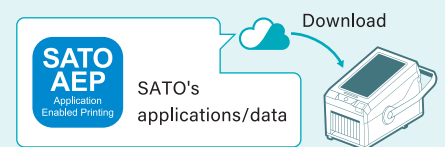


**SATO App Storage**

**4** Enable smooth addition or change of printers



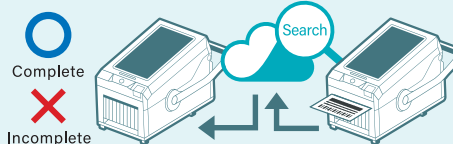
**5** Streamline printing with data provided by SATO



**2** Control users with different authority levels



**3** Track downloads of applications and print log



**6** Ensure security

SLA  
DDoS



SSL  
HTTPS



**Deployable with minimal upfront investment**

Scan to watch video



+ SATO Online Services

**IoT preventative maintenance for greater reassurance**



SOS is a service that makes use of IoT to monitor SATO printers at customer sites 24/7 and enable proactive servicing before issues become critical. Using it with SATO App Storage helps customers eliminate unplanned downtime and maintain stable operations for peace of mind.

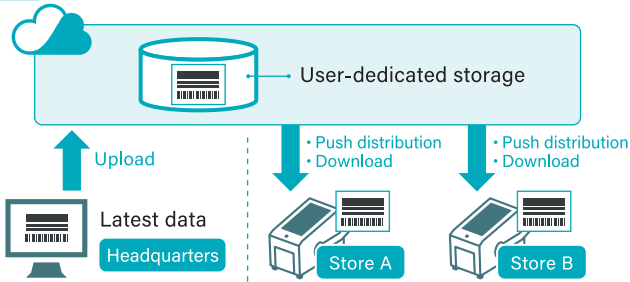
Downtime due to printer errors

Cut by **86%**

\*Based on in-house estimates

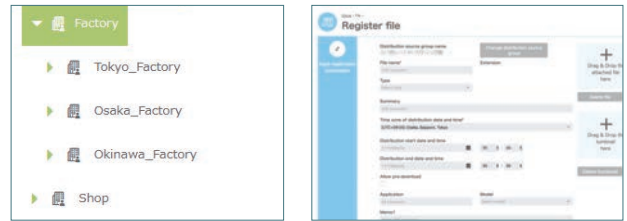


## 1 Keep label data accurate for printing



- Label printing applications are managed centrally on the cloud
- Data can be updated in real time by push distribution; data updates can be scheduled to match e.g., seasonal changes, price revisions
- Applications can be downloaded automatically to SATO printers anytime, anywhere

## 2 Control users with different authority levels



Manage hierarchical groups

Register files

- User hierarchy and authority levels can be configured flexibly based on customer needs
- Multiple files for updating data can be uploaded easily via drag-and-drop
- CSV file types are supported for quicker uploads

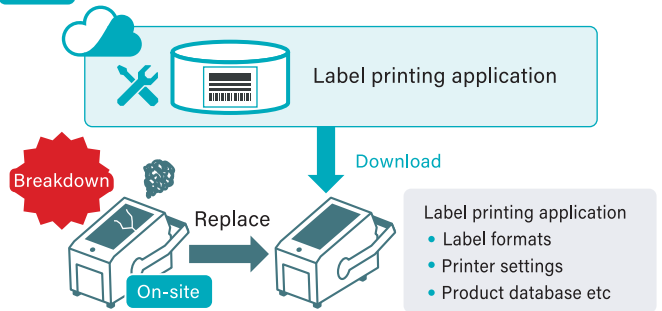
## 3 Track downloads of applications and print log

Two screenshots are shown. The left one shows a user interface for managing applications with fields for Group name, Login ID, Software name, and Label format. The right one shows a 'Print log' table with columns for Application, Printer, Date, and Status. Below the screenshots, there is a legend for print log status: Complete (green), Not downloaded (yellow), and Not downloaded (red).

Print log can be easily retrieved for better management of best before date and food quality

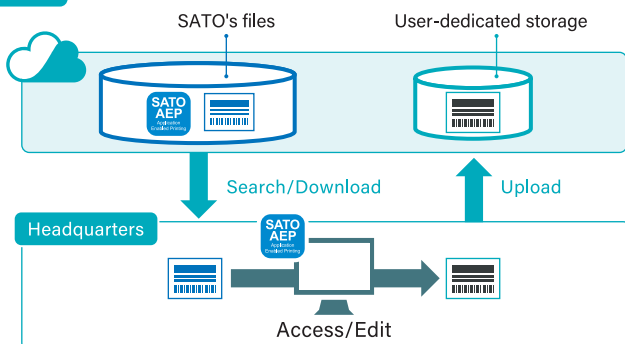
Customers can easily check if their printers on-site have the latest applications downloaded

## 4 Enable smooth addition or change of printers



- Label printing applications saved on the cloud can be easily downloaded and installed on newly added/replaced printers

## 5 Streamline printing with data provided by SATO



- SATO App Storage can be used with existing label printing applications and data formats provided by SATO

## 6 Ensure security

- Cloud network for proven security, safety and high availability; Best-in-class SLA performance
- Protection against DDoS attacks
- Enhanced security with SSL/HTTPS communication
- Scanning of uploaded files for virus and spyware protection

### Browser requirements

Windows: Chrome, Internet Explorer 11



\*User needs to register for an account to use the SATO App Storage service.

\*As SATO App Storage is a best-effort cloud service, please note that connection performance may fluctuate during peak usage hours.

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